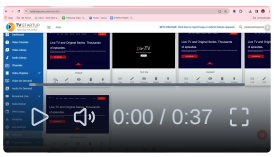
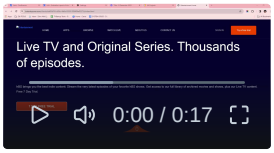
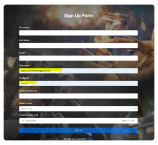
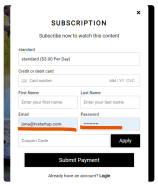
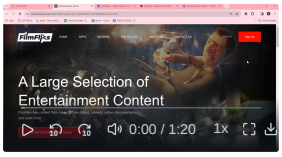
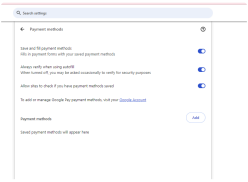
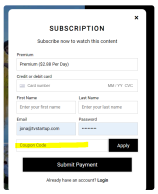
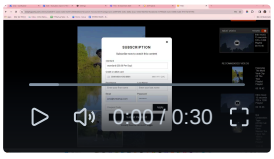
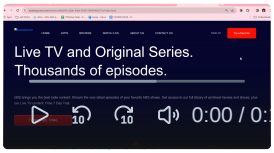
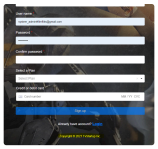
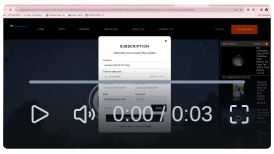
Evaluation report of the Checkout forms and other CMS concerns

No	Issue	Evaluation	Remarks	Status
1	The initial link that starts loading when the user taps on the buy now button shows an ERROR message and an invalid page before it loads any content or any popup	Error still occur **“request entity not found”** and still shows different content first. You have to open a specific category before the right content loads. I guess they created a default template and it still remains even if there’s a content added to it.	 **Note:** Content should be displayed right away once loaded.	FOR FURTHER CHECKING **Note:** To resolve the “request entity not found” needs to modify the site builder banner, need to add video category.
2	Form has NO PLAN selected by default, USER has to tap and select a plan from the dropdown, EVEN IF there is only one plan there!	There’s already a plan selected by default.		RESOLVED
3	THERE IS NO PASSWORD FIELD — this is the most basic thing i can think of that needs to be on ANY SIGNUP FORM ON THE INTERNET	Username and Password field already found in the field, however username and password has been filled up with credential details of the tenant. I think the field it should be empty.		FOR VERIFICATION
4	The credit card field does not pick up any saved cards from my device, when every other app and website will ask me to add a saved card	• A pops up appear to save the credit cards details, however going through to the subscription method there’s no credit card suggest upon entering data in credit card details where it supposed to have suggestion pops up since I save the credit card in saving sign up form. • Go back to homepage button is not working as well.	 **Note:** I tested this in filmfliks account because I cannot reproduce this feature in my own account because following the website I can see only sign in and free trial button, I’m expected clicking the free trial button will redirect me to signup form however it’s not working as well. 	FOR FURTHER VERIFICATION **Note:** Card details suggestion only works when you manually save it in the browser setting.
5	It lets me tab ‘submit payment’	This have been resolved.		RESOLVED

	without even having valid details entered on the form, and the form just closes sending me back to a broken content player page with LOREM IMPSUM text all over it			
6	the login link takes me to a totally different page and totally different form that has no continuity from the signup form popup at all		May I know how can I reproduce this? I'm confused in this part.	
7	the coupon code is at the TOP of the form which has never been a practice for any other form ever built - all checkout forms on the internet have the coupon code at the bottom as the last field	Coupon code field moved to the bottom of the form		RESOLVED
8	the scrolling is absolutely awful user experience on mobile, i get stuck unable to scroll , unable to move around on the screen, or scrolling the page behind the form without actually intending to, its a mess for scrolling	I installed Filmfliks on my mobile but I got no problem in scrolling, it works well in my end.		RESOLVED
9	it gives me no failure notification or message about the form fields at all even when i input a completely invalid card number - there is no errors or error handling on this form	• Incorrect card number will not go through. • Also I tested my an expired card number and then payment won't successfully go through.	card number I used 5049460410438681 	RESOLVED

10	the “sign in” form has no password reset, unlike every other sign in form on the internet	Still no reset password button, and username and password should be leave as empty when it opens.	 **Note:** Password reset is pending and requires backend action	
11	the videos on the player page do not even have thumbnail images loading		What do you mean player page? Is it under the video playlist? If so I can't see video thumbnail in there. or is it on VOD playlist, well in there video thumbnail is working.	RESOLVED
12	the player page itself throws an error message when trying to play the videos, there is literally an error showing in the player before the user even attempts to play the video content			RESOLVED
13	the copyright at the bottom of the signup form literally says 2021 — in what world does this make any sense? its not even a dynamic copyright to get the current year	Copyright it’s still 2021		WAITING TO BE FIXED **Note:** to be fixed by backend
14	the X icon does nothing and does not actually close the popup	X icon already closes the popup form.		RESOLVED